

HDP3 & HDP4 loose fitment

Date: 11.02.2020

Description: There were reports from the field the HDP3/HDP4 metal wand and chopper lid may de-latch when assembled to power unit.

Metal Wand KW712960



Chopper Lid KW712996



Root cause: Due to the moulding process not being controlled the metal wand and chopper lid may be out of tolerance.

Identification: The affected date codes are **19D17 – 19J28**. The date codes can be found on:

The power handle:



The cardboard box:



Solution: If reported, the Metal Wand (KW712960) or Chopper Lid (KW712996) must be replaced. Metal Wand and Chopper lid spare parts held in stock are correct. The finished goods manufactured after date code **19S50** are good.